

MEETING NOTES

VOICE FOR OLDER LEEDS TENANTS (VOLT)

WEDNESDAY 3RD OCTOBER 2018

10.30 TO 12.30 WHINGATE COURT



ATTENDEES

Name	Initials	Position
Diana Al Saadi	DAS	Tenant Representative
George Longden	GL	Vice Chair
Mick Dodds	MD	Chair
Randy Jackson	RJ	Tenant Representative
Chris Briggs	CB	Tenant Representative
Helen Mallinson	HM	Housing Manager
Craig Milner	CM	Neighbourhood Services Officer
Juliet Duke	JD	Service Manager
Claire Smith	CS	Neighbourhood Services Officer
Rachel Koivuen	RK	Leeds Older People Forum (LOPF)
John Wellman	JW	Leeds Older People Forum (LOPF)
Margaret Bell	MB	Leeds Older People Forum (LOPF)
Lynn Morgan	LM	Guest to the group

Item		Owner
1.0	WELCOME, INTRODUCTIONS AND APOLOGIES	
	Mick welcomed everyone to the meeting Apologies: Joan Wilsher, Norma Kelly & Christine Dawson	
2.0	MINUTES AND ACTIONS	
2.1	Previous minutes were agreed by all.	MD
3.0	FEEDBACK FROM VITAL	
3.1	MD advised that at the VITAL meeting they had discussed the new Housing Green Paper which seeks views on the Government's vision for social housing of providing safe, secure homes that help people get on with their lives.	

	<p>The Social Housing Green Paper proposes fundamental reform to ensure social housing provide an essential, safe, well managed service for all those who need it.</p> <p>MD advised he would be attending a further meeting in Newcastle and would feed back to the group next time.</p>	MD
4.0	Activage Project	
4.1	<p>Unfortunately Anne could not attend the meeting. RJ advised he was having issues synchronising his data from the watch to the phone and RJ was advised to speak to Activage or attend one of the drop in sessions and the group would be updated in December when Activage return to the meeting.</p>	
5.0	Leeds Older People's Forum (LOPF)	
5.1	<p>JW who is one of two Vice Chairs for LOPF addressed the group and advised his organisation looks at the needs of older people and how these needs could be met.</p> <p>LOPF are involved in several panels and groups who all have the same aim in trying to create a closer link between housing, welfare and health services so Leeds can achieve the 'Best City to Grow Old in'.</p> <p>LOPF have already met with Councillors and have established great relationships with the relevant organisations and continue to work towards making sure our older people's needs are met.</p> <p>JW advised that there is a lot of work going on around new housing developments looking at 'forever homes' which will adapt to be suitable for people to remain in their home as it would have everything they needed throughout their lifetime. New developments in the private sector need to consider better accessibility and cater for wheelchair users by having accessible plugs, wider doorways and level access.</p> <p>JW advised that VOLT members could get more involved and would link in to ensure a closer link between VOLT and LOPF who could be more involved in future projects and papers.</p> <p>RK – Provided us with a full list of members of LOPF which has been established for 25 years and supports front line agencies in providing a better service for older people in Leeds. Some of the</p>	

	<p>schemes the LOPF have run is a writing group who are in contact with students from different countries and they share history and knowledge as pen pals.</p> <p>RK came well prepared with many handouts and leaflets for the group and looked forward to having a closer link to VOLT in the future.</p>	
6.0	Digital Inclusion	
6.1	<p>CM spoke to the group about a pilot with the loan of several tablets (iPads) for the Support Officers to take on scheme and encourage tenants to learning how to use the technology. We are hopeful that we will have the loan of the tablets until April 2019 as well as looking at long term options to develop the use of this technology across our schemes.</p>	CS
7.0	Summer 'Have your say' feedback report	
	<p>CS updated the group on the success of the recent meetings and that nearly 700 tenants attend the meetings with some really positive feedback regarding the Support Model and the increasing activities across schemes.</p> <p>Tenants really liked the rebranding for 'Retirement Life' and the plans to have whiteboards displaying Support Officers time at scheme and what was going on at the scheme for the week.</p> <p>There will be further work to look at schemes where no one attended and low turnout schemes so we can have a plan moving forward to get as many tenants involved as possible.</p>	
8.0	Update on Extra Care	
8.1	<p>The council has set aside £30m through Council House Growth Funding to develop further Extra Care Schemes. Plans are currently being developed and it is hoped to go out to tender by during 2019 for a partner to build 3 schemes that will then be council owned and managed. It is likely that the schemes will be at Middlecross, Armley and Middleton, site of the former Skills centre, the 3rd site will be at Halton Moor.</p>	
8.2	<p>In addition a Procurement exercise is underway to appoint a registered provider to develop 4 Extra Care schemes at Farrar Lane, Windlesford Green, Westerton Close and Seacroft old library. These will be built and managed by the provider. Contract</p>	

	award is likely to be made in November 2018 when the council will work with the successful bidder to develop timescales for construction. This package is likely to supply a minimum of 240 units. The units will be a mix of outright sale, shared ownership and rent. For the rented apartments the council will have 100% nomination rights.	
9	Sheltered Priority Works	
9.1	<p>JD updated that most work is complete for 2018 with 53 schemes having had some work to improve accessibility.</p> <p>There is a priority list in place for 2018/19 with work to improve accessibility such as auto opener doors / stay open fire doors on complexes. Site visits are currently underway and work is expected to start in November 2018.</p>	
10	Support Model	
10.1	<p>We are now in the reflecting stage of the process where we are looking at all the information gathered and trial feedback so we can move forward as a team with the Model.</p> <p>A more detailed update will be made to VOLT in December.</p>	
11	Forward Work Plan	
11.1	<p>December 2018 - The Willows Horsforth LS18 5DY</p> <ul style="list-style-type: none"> • Retirement LIFE Support model implementation plan and updates • Digital Inclusion • Activage Project – progress Suzanne Morton • 2018 / 2019 Scheme planned works update • Spring ‘Have your Say’ – plans and agenda <p>February 2019</p> <ul style="list-style-type: none"> • Activage progress • STAR survey results • Progress on Extra Care Future developments • Support model review and updates (over 75’s AHV, High Life Active Retirement and Retirement LIFE) • Activities Quarter 3 2018/19 report • Cat 1 project and Bungalows update • 2018 / 2019 Scheme planned works update 	

12.0	Any Other Business	
	<p>Our guest from LOPF enjoyed 0 Date and Time of Next Me joining the group – CS to discuss with them.</p> <p>JD - The STAR survey (satisfaction) will be sent out to 1 in 2 tenants in sheltered housing. Juliet asked that if tenants mentioned they had received one that VOLT members encouraged them to complete and return it. The results will be presented to VOLT in February 2019.</p>	
12.0	Next Meeting	
	<p>The next meeting will be held on Wednesday 5th December 10.30am – 12.30pm – The Willows, Fink Hill, Horsforth – LS18 5DY</p>	