

# Environmental Services Delegation

Presentation to the Annual Town & Parish Council Forum  
January 2012



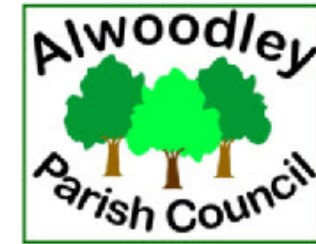
**The Locality Teams –  
what do they cover,  
who are they and  
how can we work  
better together?**

**John Woolmer**  
Locality Manager

# When it doesn't work...



# When it works!



Mike Hull

Alwoodley Parish Council Lengthsman



# The Area Committee's Delegated Responsibilities

- To develop and approve annual Service Level Agreements to achieve, as a minimum, the service standards set by Executive Board. Via the Service Level Agreement, to determine the principles of deployment of the available resources by:
  - the identification of priorities for service delivery annually (both geographical and in terms of types of services delivered)
  - The agreement of the most appropriate approaches to be taken to achieve local environmental cleanliness and quality.
- To be responsible for monitoring and reviewing the delegated activities in relation to the service outcomes specified in the SLA.
- To be responsible for negotiating amendments to the SLA with service providers to accommodate unforeseen events or address patterns of service failure, during the course of the SLA.

# Example of SLA Principles

- we will be focused on delivering the **best outcome for residents** across the Outer NE area in that the streets and neighbourhoods in which they live are of an acceptably clean standard
- it is the **equality of standard** that every resident will be entitled to, not necessarily the same quantity of service
- we will be **more responsive to local needs**. There needs to be greater capacity built in to react to current grotspots, plan for known local events that may effect the cleanliness of neighbourhoods (e.g. leaf fall, galas/village fairs, markets) and go where the problem is
- a **common sense approach** which supports getting the job done. No cleaning of clean streets, more flexible routes/coverage, **no driving/walking past problems**
- we will contribute as part of a “team neighbourhood” approach to tackling problems in the agreed **priority neighbourhood** of Moor Allerton (inc Lingfields)
- we will **work better with Parish and Town Councils and other community based organisations** that add value to what we do and contribute towards making our streets and neighbourhood cleaner
- we will have a better relationship with schools to reduce and **prevent litter on school routes**
- we will have a clearer policy for the cleaning of shop frontages and **work in partnership with local businesses** to make local shopping centres/main streets clean and pleasant places to visit
- we will be more responsive to requests for **new litter bins or relocating existing ones**
- we will work in partnership with ENE Homes to make **more effective use of joint resources**

# Area Covered by a Locality Team

East North East of the city:

- Population - approx 230,000
- 3,500 streets/roads
- 1,000 kilometres of streets to cover
- 9 wards (27 ward Councillors)

# What/Who is included in the new Locality Teams?

ENE Locality Team as an example:

*On-shift delivering a 7 day service:*

- Streets Staff Supervisors – 2 staff
- Road Sweepers – 2 vehicles, 4 drivers
- Path Sweepers – 5 vehicles, 10 drivers
- Litter Pickers – 18 staff
- Litter Bins – 2 vehicles, 8 staff
- Flytipping clearance – 1 vehicle, 4 staff

*Normal office hours delivering a 5 day service:*

- Enforcement Officers – 13.5 staff

# What we do:

- Mechanically sweep streets and paths mainly on a programmed basis (ie by routes on a x-weekly cycle), but with some capacity built in for ad-hocs
- Manually litter pick paths/verges on a programmed basis targeting the neighbourhoods and main streets with greatest footfall and litter problems
- Empty and maintain street litter bins (not in parks etc).
- Remove flytipping
- Through enforcement we take action against a range of environmental offences including - flytipping, commercial and domestic waste issues, littering, dog fouling, illegal advertising, obstructions (e.g. overgrown hedges/trees) and damage to the highway. We issue Fixed Penalty Notices, legal notices, prosecute through courts and carry out “works in default” to clear waste and claim back costs.

# What we are looking at adding:

- Gully cleaning
- Ginnels
- Graffiti removal
- Bottle bank sites (cleaning of)
- Public conveniences (cleaning of)
- Dog enforcement

# What we don't do directly:

- Refuse bins – black, brown or green
- Bulky item collection service
- Recycling facilities

# So, what can we help each other with?

- Litter bins – are they in the right place, are they fit for purpose?
- Litter bins – are they emptied often enough?
- Litter bins – do you want to buy new ones?
- Litter picking – would you like to change the routes?
- Road and Path Sweeping – would you like to change the routes?
- Village lengthsman/volunteers – how can we support them better?
- Community clean up days etc – how can we help you?
- Annual village events/in-bloom etc – can we help with tidy ups and programme in a special clean etc?
- Enforcement – who/where are the biggest problems?

How you can help us:



Tell us where are we going wrong or  
where new problems are

# Who do I contact?

## Locality Managers

### East, North-East

John Woolmer (email: [john.woolmer@leeds.gov.uk](mailto:john.woolmer@leeds.gov.uk))  
or Hayley Thackwray (Deputy)

### South, South-East

Tom Smith (email: [tom.smith@leeds.gov.uk](mailto:tom.smith@leeds.gov.uk))  
or Paul Spandler (Deputy)

### West, North-West

Jason Singh (email: [jason.singh@leeds.gov.uk](mailto:jason.singh@leeds.gov.uk))  
or Alison Gilliland/Sam Woodhead (Job Share Deputies)

**Less of  
this...**



**More of  
this...**

