

Environmental Protection Team  
Leeds City Council  
Knowsthorpe Gate  
Cross Green  
Leeds LS9 0NP

Tel: 0113 222 4406  
Email: [epteam@leeds.gov.uk](mailto:epteam@leeds.gov.uk)

Dear Resident

Thank you for contacting our Service about the problems you are having with noise. There are several ways of dealing with your problem which are listed below:

1. The person causing the problem may respond better to a polite word or polite letter from you rather than an approach from a council official. A suggested template letter is enclosed for your information
2. If the noise is coming from a property owned by one of the Arms Length Management Organisations (Council housing) action may be taken under the terms of the tenancy agreement. Contact your local housing office for further advice (see contact telephone numbers below)
3. If the behaviour of your neighbour is making you feel harassed, alarmed or distressed then contact the Leeds Anti Social Behaviour Team (LASBT)
4. The Police are able to deal with certain types of neighbour problems such as those involving violence, public disorder or threatening behaviour
5. Contact the Environmental Protection Team for further advice on the telephone number given above

The Environmental Protection Team can take action for certain noises, such as:

- Amplified music or noise from radio, television or stereo
- Noise from DIY activities at unreasonable times
- Intruder alarms
- Persistent dog barking



We are normally unable to take action in relation to general living noise, such as:

- Footsteps
- Flushing the toilet
- Washing machines, vacuum cleaners etc
- Moving furniture
- General talking
- Children playing/crying
- Slamming doors
- Shouting

A noise diary is enclosed for you to complete over the next 2 to 3 weeks. This information is essential to gain sufficient evidence for us to investigate your complaint.

If the evidence obtained shows the likelihood that a statutory nuisance may exist, your nuisance diary will be used together with a statement from yourself to support any action taken by this Department. **This may require you to give evidence in court.**

It is therefore, essential that the information which you record is accurate and written at the time of the noise or shortly after. When completed, please return your diary to the above address. If you do not return your nuisance diary we will not be able to progress your complaint or take any further action.

More information and other useful contact numbers can be found at [www.leeds.gov.uk/noise](http://www.leeds.gov.uk/noise)

LASBT	0113 2224402
Police	0845 6060606
West North West Homes	0800 9151113
Aire Valley Homes	0800 9156660
East North East Homes	0800 9151600
Belle Isle TMO	0113 2141833

Yours sincerely

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