



Leeds
CITY COUNCIL

Highways & Transportation

Highways Services

Making a public liability claim

If you believe that an accident or loss that you have suffered is as a direct result of actions or negligence on behalf of the Highways & Transportation Service and you wish to claim compensation from Leeds City Council then please request a claim form or print off the questionnaire by downloading the PDF on the intranet page and return it to us as soon as possible at the address on the form.

If your accident was a direct result of a dangerous defect in the road, footway or verge then please report the defect to the Highways helpline immediately by either e-mail at highways@leeds.gov.uk or by telephone to 0113 2224407 in order that we may carry out a repair to prevent any further incidents.

All claims are assessed individually and fairly and, where the Highways & Transportation Service is to blame, we will seek to settle the claim as quickly as possible. Please note however that Leeds City Council has a responsibility to its council tax payers to ensure that all claims received are legitimate. The council and its insurers have an anti-fraud system in place to assist them in detecting and taking appropriate action against fraudulent claimants. This system gives the council and its insurers the right to use and share with outside agencies and neighbouring authorities the information you have provided.

We must advise you that there is no automatic right to compensation. Before any compensation can be made it will be necessary for you to demonstrate that there has been a breach in Section 41 of the Highways Act 1980 on the part of Leeds City Council, Highways & Transportation Service and that you have suffered an injury or loss.

Whom to Contact

Telephone	Leeds Contact Centre	0113 2224407
By Minicom:		0845 1271113
Email	<u>Highways@leeds.gov.uk</u>	
Write	Highways & Transportation Middleton Ring Road, Leeds LS10 4AX	