

Leeds Sport and Active Recreation 'Customer Charter'

Leeds Sport Development aims to:

- Host activities within venues that are safe, clean and well maintained.
- Provide qualified, attentive and polite staff who will make you welcome.
- Provide opportunities accessible to all members of the community.
- Provide and publicise a range of activities for all ages and keep you informed of any changes.
- Provide activities that offer good value for money.
- Listen carefully to what you have to say, so we can continually improve the services we offer and meet your expectations.

We ask you to:

- Enjoy your experience and recommend us to others.
- Follow any safety advice given by coaches.
- Respect our coaches and the enjoyment of others.