



# It's OK to Complain

A guide for young children about  
making a complaint in Children and  
Young People's Social Care

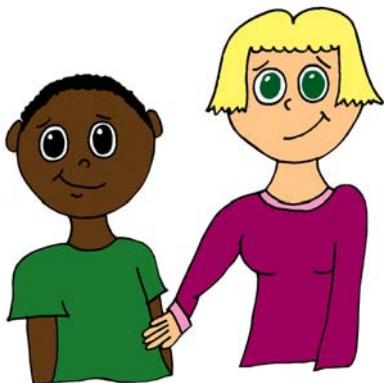
Dec 2009



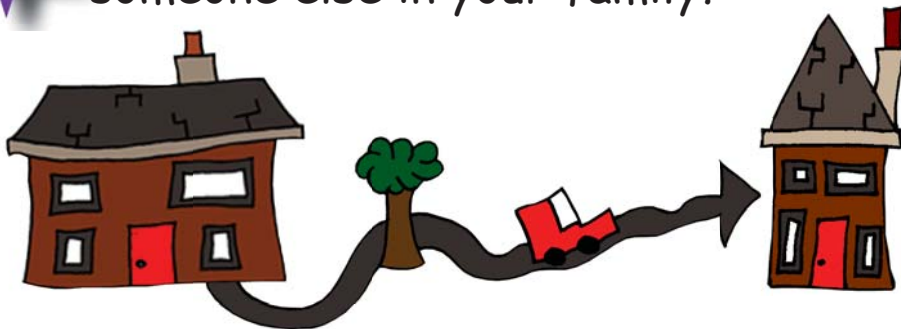
Do you live in a children's home?



Do you have a foster carer?



Are you sometimes looked after by someone else in your family?



If you have any problems about how you are being looked after then you can complain.



I want my problem sorting out.....



There are lots of things you can do to get the problem sorted out.

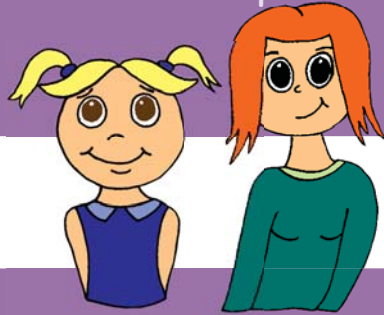
Get some help



There are different ways to sort out the problem:



Talk to a grown up you trust about the problem.



Or you could



Tell someone at your review. A review is a meeting about how you are getting on.



Or you could



Talk to someone at Leeds Children's Rights Service. They help children who feel unhappy about how they are being looked after.

Telephone: 0113 239 5589

Freephone: 0800 652 7212



Or you can

## Complain to Social Care

There are people in Social Care who will try very hard to sort out your problem. If they cannot help, they will find someone who can.

You can telephone  
Judith, Ian or Dominic  
to tell them about your  
problem.



Telephone:  
0113 247 8679

They will listen and try to help you.

Or you can

Write to Judith, Ian  
or Dominic if you  
want to.



What if I am too scared to complain?



You can ask someone you trust to complain for you.



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Tell Judith, Ian or Dominic why you are not happy.

My name is .....

I live at .....



.....  
.....  
.....

My telephone number is



.....

I am not happy because .....



.....  
.....  
.....  
.....



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no need  
to use  
a stamp

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academy (2nd class)

BUSINESS REPLY SERVICE  
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**The Complaints Officer**  
**Children and Young People's Social Care**  
**110 Merrion Centre**  
**Leeds**  
**LS2 3YY**

PRIVATE AND PERSONAL

fold here

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## How to send this to us:

1. Cut along the dotted line on page 7.
2. Lick along the top and bottom of page 7.
3. Fold page in half and press together.
4. Put in a postbox. You do not need a stamp.