

Compliments and Complaints

We would like to know your views about services we provide.

If you have received a good service and would like to tell us about it, please let us know.

If you are not happy about something and wish to make a complaint (e.g. you are not happy with a service or you have had a problem with access, poor communication or you do not feel you have been treated properly), please let us know.

We believe that it is very important that the council treats all its customers fairly and that all customers are provided with equal access to all of our services. The important thing is that access to services is provided to all and that communication with our customers is appropriate and clear.

If you wish to contact the council you can use email, Minicom or Typetalk or you can fill in the form on the website.

Telephone: 0113 222 4405

Minicom: 0113 222 4410

Email: complaints@leeds.gov.uk