

<b>Impact Assessment of: Crossing Patrol,</b>
<b>Service/ Directorate: Passenger Transport, Central and Corporate Functions</b>
<b>Date Completed: 19<sup>th</sup> December 2007</b>
<b>Lead Officer: Lindsay Hudson</b>

**Members of the assessment team:**

<b>Name</b>	<b>Organisation</b>	<b>Role on assessment team e.g. service user, manager of service</b>
Lindsay Hudson	Leeds City Council	Manager of service
Maxine Shaw	Leeds City Council	Member of service team
Andrea Bottomley	Leeds City Council	Former manager of service
Sandy Rutherford	Leeds City Council	Equality Officer

**Brief description of policy/ service:**

(take this from Section 1 – aims)

The service assist people requiring help to cross roads at specified points. The service is mainly aimed at parents and pupils of primary schools but can include anyone. Most specified points are on a main pedestrian route to or from a school.

**Brief account of how the impact assessment was carried out:**

A discussion was held looking at the issues involved. Previously facts related to the service had been reviewed by the Crossing Patrol Manager.

**Brief description of any adverse affects found:**

(take this from Section 4 – Adverse affects)

Crossings are only established if there are sufficient car pedestrian interactions. Some schools do not have crossings. In some schools a crossing could be set up but the point can not be agreed as people come from different directions and the school does not qualify for more than one crossing.

Some workers may feel vulnerable as lone workers and so do not stay long in the service. Crossings can be placed some way from the school or an antagonistic relationship can develop with the school.

Wardens can be physically and verbally intimidated. Some crossings are not set up as no warden can be recruited.

<b>Summary of Actions arising from Assessment</b>		
<b>Actions</b>	<b>Responsibility</b>	<b>Timescale</b>
Area supervisor will go into schools regularly to form good relationships with school.	Area Supervisors	February 2008
Mobile patrols will have business card style job adverts to hand out in areas where they are covering a job vacancy.	Lindsay Hudson	April 2008
Carry out customer satisfaction survey to determine what people think of the service, responses should be equality monitored.	Lindsay Hudson	February 2008
Crossing patrols set up to allow walking buses to cross roads for any new walking bus routes.	Crossing Patrol Service	Ongoing
Continued work with Highways Services to develop sites.	Lindsay Hudson	Ongoing
Impact of extended school hours need to be considered.	Lindsay Hudson	March 2009
Repeat buddying campaign run by Road Safety Unit	Lindsay Hudson	March 2009
All supervisors to make sure that their wardens report any intimidation. These reports forwarded for recording and analysis by equality strand of staff member, whether any further action takes place or not.	Lindsay Hudson Supervisors	Sept 2008 to start reports
Equality analysis from SAP data and leavers' forms which include a reason for leaving to look at wardens who leave because of intimidation.	Lindsay Hudson	June 2008

<b>Contacts for further information:</b>
Sandy Rutherford 0113 247 8990

<b>Date published on Council Website:</b>
11 June 2008