

# Leeds Affordable Warmth Code of Practice



Do you have problems with...

High Fuel Bills?

Keeping your House Warm?

Read on. Assistance may be available to you!

## What is Fuel Poverty?

The definition of fuel poverty is a household where more than 10% of income is spent on total energy needs. Fuel poverty is caused by a number of issues including; low income, inadequate insulation and heating and high energy prices. It is estimated that for every 1% increase in the price of fuel, 40,000 more people nationally fall into fuel poverty. A householder who is fuel poor may generally live in cold, damp and unhealthy accommodation.

### Fuel poverty in Leeds

Many Leeds residents suffer from this form of deprivation, although many could be helped to achieve affordable warmth assisted by agencies working in cooperation and partnership to identify and support households. The level of fuel poverty in Leeds in 2006 was estimated at 37% of (private sector) households, with 28% deemed to be vulnerable (pensioners, disabled, long term ill, households with young children). Leeds aims to assist government in reducing fuel poverty in vulnerable groups to the lowest achievable level by 2010. In addition to further facilitate the reduction of non vulnerable households in Fuel Poverty from by 2016. To that end, as part of the City's commitment to address fuel poverty this organisation has agreed to the following Code of Practice:

## The Code of Practice

This Organisation agrees to directing or supporting households to affordable warmth through the following mechanisms dependant upon our terms of reference:

### 1. Householders or individuals requiring support shall be:

- Identified
- Directed to support or advice
- Or supported and advised

### 2. Staff shall be trained to:

- Identify clients in fuel poverty
- Direct to support and or advice
- Support and advise

### 3. Technical staff should be skilled to:

- Assess dwellings for the application of appropriate up-grades to address fuel poverty
- Balance Affordable Warmth provision against the need to limit environmental emissions from a given dwelling

### 4. This organisation shall encompass where appropriate:

- Affordable Warmth into all relevant strategies, policies and operational documents.
- Business Plans shall include where appropriate annual Affordable Warmth targets.
- Highlight all current Affordable Warmth support through its customer communication links and outlets.

- A commitment to work in partnership with Leeds City Council and all appropriate agencies to jointly support the eradication Fuel Poverty in the City of Leeds.

**Please note:** Organisations can elect to sign up to any or all elements of the code dependent upon their operational structure. This code does not form a contract with any individual or organisation to provide support or resources.

A register of COP organisational can be found at [www.leeds.gov.uk/fuelsavers/](http://www.leeds.gov.uk/fuelsavers/)

## What Next?

- Complete your details overleaf
- Tell us what you require assistance with
- Hand the form into its agency or organisation or alternatively send your completed form to Fuelsavers at Leeds City Council, who will contact you in due course.

This organisation's name:

Your address:

Your telephone number:

Your e-mail address:

I require assistance with: (please tick box)

Insulation  Heating   
Advice  Benefits

Your signature:

Date:

### Data Protection Statement

The information you are providing will be used by Leeds City Council (LCC) for the purpose of assisting you will energy advice and/or grant support for insulation and heating improvements in your home which may require your personal details to be shared with LCC's partner agencies for the fulfilment of your enquiry.

This form may assist if you experience high fuel bills or have a cold home.

यदि आपनार फिटुएल बिल (बालानि बिल) खुब बेसी हय अथवा आपनार बाड़ी ठांदा हये থাকे ताहले এই फर्ममि आपनाके हयत साहया करउते পারে।

नेबर जुगाडे विपुल बिलस (बिमली, वीम, वेस आदि) मिअसा गुंके जत ना जुगाडा थार ठंडा रहिसा ये जं मादिच दिव डारम जुगाडी मरपिडा बर सवे।

यदि आपके ईंधन के बिल बहुत ज्यादा आते हैं या आपका घर ठंडा रहता है तो यह फॉर्म आपकी सहायता कर सकता है।

如果你正在負擔昂貴的燃料帳單或住在冰冷的家居內，本表格或者對你有幫助。

اگر آپ کا گیس اور بجلی کا بل بہت زیادہ آتا ہے یا آپ کا گھر ٹھنڈا رہتا ہے تو اس فارم سے آپ کو مدد مل سکتی ہے۔



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